

**Williamsburg Technical College  
STATEMENT OF POLICY**

**SECTION A – COLLEGE ORGANIZATION AND GOVERNANCE**

Title <b>INSTITUTIONAL IMPROVEMENT PROCESS</b>	Number <b>A-5</b>
Division of Responsibility <b>President</b>	Date      Page <b>11/2/20    1 of 1</b>
Approval President  _____  Commission Chair  _____	Supersedes Policy No. <b>A-5</b> Date <b>5/5/08</b>

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It is the policy of Williamsburg Technical College to maintain a comprehensive institutional improvement process which:

1. is driven by the College's mission, goals, and outcomes;
2. involves faculty, staff, and administration;
3. provides opportunity for input from students, program advisory committees, and other constituent groups;
4. is supported by the institutional effectiveness process;
5. complies with external oversight requirements; and
6. results in continuous improvement in the quality of the College's programs, services, and graduates and also in increased satisfaction of students, employees, and other College constituents.

The system is rooted in two assumptions: that the College operates in a dynamic environment, and that institutional effectiveness must be included in all areas of the College's endeavors.